



If you need help with	Here's where to find it
Navigating the IRS	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">stakeholder liaison</a>" to find your local IRS liaison who can help you with questions and issues regarding IRS procedures, identify IRS business unit personnel (Ask for the <i>IRS Directory for Practitioners</i>), provide guidance for a client data compromise and much more!</li></ul>
General Tax Professional Information	<ul style="list-style-type: none"><li>• Go to <a href="#">IRS.gov/for-tax-pros</a> to find tools and information for Tax Pros</li><li>• Go to IRS.gov and search "<a href="#">payroll professionals</a>" to find tools and information for Payroll Pros</li></ul>
Getting a Preparer Tax Identification Number (PTIN) and updating your account	<ul style="list-style-type: none"><li>• Go to <a href="#">IRS.gov/PTIN</a> to get PTIN requirements and renew or sign up for a PTIN</li><li>• Call toll-free: 1-877-613-7846</li></ul>
Getting a Power of Attorney (POA)	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">POA</a>" for information on Form 2848 and other authorizations</li></ul>
Contacting the <a href="#">Practitioner Priority Service</a>	<ul style="list-style-type: none"><li>• Call toll-free: 1-866-860-4259 for help with client account related issues including: Locating and applying payments, explaining IRS communications, making account adjustments and providing forgotten/lost CAF numbers</li></ul>
Contacting the <a href="#">e-help Desk for Tax Professionals</a>	<ul style="list-style-type: none"><li>• Call toll-free: 1-866-255-0654 for help with e-Services, Registration, IRS e-file Application, Taxpayer Identification Number (TIN) Matching and Transcript Delivery System (TDS)</li></ul>
Finding the latest on Tax Reform (including Paycheck Checkup)	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">tax reform</a>" to find IRS News Releases, Fact Sheets &amp; Statements; Tax Reform Tax Tips; Frequently Asked Questions; YouTube Videos; Publications; Legal Guidance and more</li></ul>
Data Security and Compromise	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">protect your clients protect yourself</a>" to learn the latest on data security/protection, read scam alerts and <a href="#">Publication 4557 Safeguarding Taxpayer Data</a>, and find other resources</li><li>• Contact your local Stakeholder Liaison if you experience an actual or likely data breach/compromise. Go to IRS.gov and search "<a href="#">data theft information</a>" to find additional information on what to do if you experience a data breach</li></ul>
Finding local IRS education events and webinars	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">local liaison meetings</a>" to find IRS events, <a href="#">webinars</a> and <a href="#">Tax Practitioner Institutes</a></li></ul>
Informing IRS of a potential systemic problem	<ul style="list-style-type: none"><li>• Contact your local IRS Stakeholder Liaison to facilitate issue identification and resolution regarding IRS policies, programs, practices and procedures</li><li>• Go to IRS.gov and search "<a href="#">Issue Management Resolution System</a>" to find out how IMRS captures, develops and responds to significant national and local stakeholder issues, and read the IMRS Monthly Overview to learn more about reported and resolved issues</li></ul>
Disaster Assistance	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">disaster relief resource center</a>" to find comprehensive resources for tax professionals to assist clients who suffer disaster losses</li></ul>
Requesting IRS records through Freedom of Information Act	<ul style="list-style-type: none"><li>• Go to IRS.gov and search <a href="#">Freedom of Information</a> to get FOIA guidelines for requesting IRS records including a CAF Client Listing Request</li></ul>
Reporting Abusive Schemes & Preparer Fraud, Preparer Misconduct and Phishing/Impersonation Scams	<ul style="list-style-type: none"><li>• Go to IRS.gov and search "<a href="#">report suspected tax fraud</a>" to identify the correct procedures to report abusive schemes and promotions, tax preparer misconduct and fraud, and phishing and IRS impersonation scams</li></ul>

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Finding Online Tools	<p>Go to <a href="https://www.irs.gov/help/tools">IRS.gov/help/tools</a> to find useful electronic applications to help you provide better client service and save time, such as:</p> <ul style="list-style-type: none"> <li>• <a href="#">E-Services for Tax Professionals</a> - Register as an approved IRS business partner and conduct business electronically with the IRS</li> <li>• <a href="#">Preparer Tax Identification Number</a> - Request or renew a PTIN. It's mandatory for anyone who prepares or assists in preparing federal income tax returns for compensation</li> <li>• <a href="#">Tax Calendar</a> - Track important business tax dates and deadlines right from your desktop</li> <li>• <a href="#">Withholding Calculator</a> - Estimate the amount that should be withheld from a client's paycheck for federal income tax purposes</li> <li>• <a href="#">Online Payment Agreement</a> - Find out if your client is eligible to make payment arrangements on the amount of tax owed</li> <li>• <a href="#">Offer in Compromise Pre-Qualifier</a> - Find out if your client is eligible to apply for an Offer in Compromise and prepare a preliminary proposal</li> <li>• <a href="#">Appeals Online Self-Help Tools</a> – These tools facilitate decisions on whether to appeal rejected Offers-in-Compromise and Innocent Spouse or Penalty relief. The Mediation tool explains our different mediation programs and aims to help you understand when to discuss mediation with the IRS person assigned to your client's case</li> </ul>
Keeping up with the latest IRS information affecting tax professionals	<p>Go to IRS.gov and search "<a href="#">social media</a>" to:</p> <ul style="list-style-type: none"> <li>• Follow us on Twitter at: <a href="#">@IRSnews</a> and <a href="#">@IRStaxpros</a></li> <li>• Like us on Facebook at: <a href="#">IRS</a> and <a href="#">IRS Tax Pros</a></li> </ul> <p>Go to IRS.gov and search "<a href="#">videos</a>" to view guidance and archived webinars on <a href="#">YouTube</a>, the <a href="#">IRS Video Portal</a> and <a href="#">Nationwide Tax Forums Online</a></p> <p>Go to IRS.gov and search "<a href="#">e-News Subscriptions</a>" to subscribe to:</p>
	<ul style="list-style-type: none"> <li>• <a href="#">e-News for Tax Professionals</a> – Provides the latest national news for the tax professional community, as well as links to resources on IRS.gov and local news and events by state</li> <li>• <a href="#">IRS Tax Tips</a> – Receive tax information by email from the IRS throughout the year</li> <li>• <a href="#">IRS Newswire</a> – Receive news releases as they are issued by the IRS National Media Relations Office in Washington, DC</li> <li>• <a href="#">Guidewire</a> – Receive notifications by e-mail when the IRS issues advance copies of tax guidance such as Regulations, Revenue Rulings, Revenue Procedures, Announcements, and Notices</li> <li>• <a href="#">Quick Alerts</a> – Provide up to the minute e-file information, designed to keep tax professionals and tax software providers informed of e-file issues and events 24/7</li> <li>• <a href="#">E-News for Payroll Professionals</a> – Designed to provide information specifically affecting federal payroll tax returns</li> </ul>

#### OTHER FREQUENTLY IRS USED TELEPHONE NUMBERS

Title	Telephone Number
National Taxpayer Advocate's Help Line	877-777-4778
Centralized Lien Payoff	800-913-6050
Centralized Bankruptcy	800-973-0424
Automated Collection System (ACS) (Business)	800-829-3903
Automated Collection System (ACS) (Individual)	800-829-7650
Tax Fraud Referral Hotline	800-829-0433
Employer Identification Number (EIN)	800-829-4933
Identity Protection Specialized Unit	800-908-4490
Information Return Reporting	866-455-7438
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963
IRS Federally Declared Disaster or Combat Zone Inquiries Hotline	866-562-5227