

IRS's Stakeholder Liaison: partnering with organizations serving tax professionals

IRS's Stakeholder Liaison organization is unique among its peers. While other IRS functions are collecting taxes or examining returns, Stakeholder Liaison gives away its goods, providing tax professionals the latest tax information and resources the IRS has to offer – and at a price that can't be beat: for free.

Reach out and learn – Local stakeholder liaisons collaborate with tax professional organizations to provide education and information for their members. Stakeholder liaisons also participate in tax-related events throughout the country, including the annual [Nationwide Tax Forums](#) for tax professionals.

Local stakeholder liaisons also host practitioner liaison meetings with representative groups of local tax professionals. They also coordinate webinars and phone forums: free, large-capacity conference calls that deliver comprehensive information on pertinent tax topics in a personal way. Search: [phone forums](#).

Resolve the issue – IRS's [Practitioner Priority Service](#) (866-860-4259) is the tax professional's first stop for tax account-related issues but if you encounter an issue with an IRS program or policy, tell your local stakeholder liaison. If the issue is significant nationally, it will go into the Issue Management Resolution System, which IRS uses to capture, report on and respond to issues that practitioners bring to the agency's attention. A monthly IMRS summary on IRS.gov shows new and resolved issues. Search: [IMRS](#).

Read all about it – The IRS issues news briefs for practitioners via an electronic newsletter written specifically for tax professionals. *E-News for Tax Professionals* links to IRS news and information for tax pros and often addresses topics submitted by practitioners via their local stakeholder liaisons. Visit IRS.gov and search: [subscription](#) to subscribe to these and other IRS newsletters.

You can find who your CSTC chapter's local IRS Stakeholder Liaison representative is by contacting the CSTC office.